

CITY of WILLIAMS

Gateway to the Grand Canyon®



John W. Moore
Mayor

Don Dent
Vice Mayor

Bernie Hiemenz
Dawn Trapp
Frank W. McNelly
Lee Payne
Dr. Jim Wurgler
City Council

Skylor R. Miller
City Manager

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Williams potable water treatment plant Did Not Meet Treatment Requirements

Our water system recently violated a drinking water standard. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. Water samples for January 2017 showed that 27.9 percent of the turbidity measurements were over 0.3 turbidity units – the standard is that no more than 5 percent of samples may exceed 0.3 turbidity units per month. The turbidity levels are relatively low. However, their persistence is a concern. Normal turbidity levels at our plant are 0.2 units.

What should I do?

- You do not need to boil your water or take other actions. We do not know of any contamination, and none of our testing has shown disease-causing organisms in the drinking water.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified immediately. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These

113 South 1st Street · Williams, AZ 86046-2549
928.635.4451 · Fax 928.635.4495
www.williamsaz.gov

symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

The system returned to compliance on January 13, 2017 and has been in compliance since then. Chemicals were added and a new chemical was procured to lower the turbidity. Chlorine residual levels were monitored closely and were maintained and adjusted based upon the filter performance and the turbidity levels. Microbiological samples were collected and all of the microbiological samples passed.

For more information, please contact Skylor R. Miller at 928-635-4451 or by mail at City of Williams, 113 South 1st Street Williams, AZ 86046-2549.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Williams. State Water System ID#: 03 026.

Date distributed: March 22, 2017.