

## City of Williams Residents and Commercial Businesses

From time to time the unexpected and unplanned happens, and we want you to know we are here for you.

### **If you have a water or wastewater issue:**

During normal business hours of 8:30 a.m. to 5 p.m., please contact City Hall at 928.635.4451.

After hours, please call: 928.853.3086 Monday through Friday 5 p.m. to 8 a.m., weekends and holidays.

### **If you have electrical issues:**

During normal business hours of 7 a.m. to 7 p.m., please contact APS at 1.800.253.9405 for English, and 1.800.252.9410 for Spanish, with regards to power outages, past due amounts, etc.

*Electrical emergencies* other than power outages, please call 1.800.253.9408; this line is managed 24/7

For the **hearing impaired** -AZ Relay Service please call 711.

For APS street light outages, they can be reached at [Aps.com/outagecenter](https://aps.com/outagecenter). APS will need the location and pole number, or you may call them at 1.602.371.7171, and listen for the “street light outage” prompt. This will generate a work order and will require the location and pole number as well.